

Manor Surgery Patient Participation Group

Minutes of Meeting Tuesday 13th September 2022

Attendees: Peter Coggins (Chair), Ursula Kneisel, Anne Harrap, Marie Vickers, Noëmi Roy, Margaret Simpson, Cath Greehy, Ryan, Emily Shipway,

Apologies:, Tracey Rees, Lynda Southern, Viv Miles

Presentation - How has the transition to remote consulting in UK Primary Care affected the delivery of preventative interventions?

Presentation by Dr Laura Heath, Academic Clinical Fellow at University of Oxford

Dr Heath said that she is a D. Phil student who wants to keep people healthy by promoting good health and wellbeing. The NHS is taking more action on prevention and health inequalities but how is it implemented? The Covid pandemic has led to a complete change to the way GPs work. Only 50% of appointments are now face-to-face and 40% over the phone. She is examining the future role of remote consultations and patient triage.

She set out the questions her research is seeking to answer and whom she would be consulting. Her provisional results have revealed the effect of the pandemic and some policy effects.

Interviews are brief and either remote consultations or face to face.

Not all Practices record in the same way, the coding is not consistent, so no accurate figures and to date the provisional results have not been analysed.

Figures for smoking cessation advice given showed a decline in 2021 compared to 2016 & 2017. Numbers of weight management referrals exploded in 2020 and 2021 compared to 2017-2019. Weight management advice, however, fell sharply in 2020 but is now going up to almost pre-covid levels. Levels of cases of safeguarding concern spiked during covid but are now back to pre-covid levels. Diabetes prevention programme referrals showed a big drop in 2020 & 2021 but had been very low in 2016 & 2017.

Matters Arising

Margaret pointed out that it is not the U3A which is organising the Oxford Older Peoples' Day on 5th October but Oxford 50+ Network, supported by Oxford City Council. She asked Emily if it was possible to put some fliers about the Event in the Surgery waiting room. Emily said that if an electronic version was available, she would put it on the Waiting Room screen. There is an electronic version which Margaret will forward to Emily. Many thanks for the support.

Manor Surgery Update (Emily)

Emily said that there had been lots of positive feedback on the Newsletter which was sent to patients in July. She is planning to do two a year and would welcome any suggestions for articles to be included. Margaret suggested that she thought there should have been mention of the PPG in it and Emily said she would include a Manor PPG article in future. This might attract more interest, as well as more active PPG members.

There had been sickness within the Manor team.

The trainee GP had been appointed.

More space was being considered for the expanding staff team. A further rebuilding programme was being considered.

The next COVID vaccinations and 'flu vaccinations were going to start on Saturday 1st October. The Moderna bi-valent vaccine would be used for Covid. Volunteers would be supporting the Manor staff. Peter will help the morning of 1st and Margaret in the afternoon. The vaccination sessions would be on the following 3 alternate Saturdays.

There being no further business the meeting closed.

Date of next meeting

Tuesday 22 November 2022 5.00pm at the surgery